



NEWTON HOUSE – GENERAL TERMS & CONDITIONS

Newton House is a Guest House with 12 letting bedrooms, it is not a hotel. We have been awarded 4-gold stars and given a highly commended grading for excellence by the AA (Automobile Association). We also have an award from the AA for our breakfasts.

Room Rates 2017

Our Rack Rates are as follows:

Single (with 3-ft bed)	£60 a night
Standard Double <i>(with standard double (4-ft 6-in) bed)</i>	£105 a night; £80 a night s/occ
Superior Double or Twin <i>(with extra large (6-ft) double bed or 2 x 3-ft beds)</i>	£115 a night; £90 a night s/occ
Large Superior Double <i>(with extra large (6-ft) double bed or 2 x 3-ft beds)</i>	£125 a night; £100 a night s/occ
Four Poster Room <i>(with standard (4-ft 6-in) double bed)</i>	£115 a night; £90 a night s/occ
Family Room <i>(with extra large (6-ft) double bed or 2 x 3-ft beds plus 1 or 2 extra beds)</i>	£145 a night for family of 4; £115 a night d/occ; £90 a night s/occ

All rooms are en-suite and rates include English breakfast (cooked to order) and VAT at 20%.

Reservations

We require credit/debit card details to confirm the reservation. We do not take a deposit *(except for exclusive use – see below)*. The reservation constitutes a contract between the guest and Newton House and Newton House reserves the right to make a full accommodation charge in the event of cancellation.

Weekend Accommodation

Two night minimum stay when including a Saturday.

Cancellation Policy

Any reservation cancelled within 48 hours of the arrival date may be charged to the credit card provided at the full cost of the total stay unless we are able to re-let the accommodation, which we would make every effort to do.

Exclusive Use

Newton House can be booked for exclusive use by groups. In this case we do require a deposit of £250, which is deductible from the final account; and the cancellation policy is 14 days prior to the arrival date.

Arrival/Checkout Time

Check-in is from 3.00pm to 10.00pm

Check-out by 10.30am (Mon to Fri); 11.00am (Sat, Sun & Bank Hols), unless special arrangements have been made.

It is helpful if guests let us know their estimated time of arrival. Rooms are available from 3pm but should guests arrive in Knaresborough earlier than this they are welcome to park in our car park. We try to be flexible and may be able to make arrangements for an early check-in or late check-out if given prior notification.

Car Parking

We have our own small private car park, situated through the archway at the rear of the building. If the car park is full there is on-street parking close by or a public car park two minutes away in York Place.

Entrance

The main entrance is through the conservatory at the back of the building. Guests are asked to ring the doorbell to the right of the entrance door.

Keys

We provide guests with a set of keys to their room and the main entrance and ask them to take the keys with them so they can regain access to Newton House at any time. There is a charge for these keys should they be lost.

Breakfast Times

Mon to Fri 7.30am to 9.00am

Sat, Sun & Bank Hols: 8.30am to 10.00am

However, we try to be flexible and are happy to serve earlier breakfasts if specially requested.

Own Food

Due to damage caused by a few guests we ask that any hot food be consumed in our dining room not in our bedrooms. Any damage caused will be charged for.

Bedding

Our beds are made up with feather & down duvets; and both feather and man-made fibre pillows. Guests are asked to let us know if they have an allergy to feathers so we can provide a man-made fibre duvet. Blankets are available in all rooms.

Bar

Guests are invited to serve themselves from the Honesty Bar situated in the sitting room. Most double rooms have a mini-bar.

Internet

Wi-Fi is provided free of charge. We have Wireless internet access in all rooms provided by broadband wireless routers. Being such an old building, the signal is stronger in some rooms than others.

Non-Smoking

Please note that Newton House is totally non-smoking throughout. Guests are welcome to smoke in our car park and an ashtray is provided under the archway. Guests smoking in a bedroom will be charged £100 for additional cleaning and airing. If we are unable to sell the room the following night due to the smell of tobacco, guests will also be charged the full value of lost revenue up to a value of £230.

Pet-friendly

We have two rooms that are pet friendly - our 'stable' rooms with direct access from the car park. Dogs are not allowed in any other bedrooms, breakfast room or guest sitting room.

Further Information

Information about Newton House and directions can be found on our website at www.newtonhouseyorkshire.com.